

# **CEN/AG Electronic balloting application**

# User Guide for the BallotOwner

#### **Revision history**

The following revisions have been made to this document:

Date	Version	Person	Summary of changes
2006-09-11	1.0	CC	Initial version
2006-09-28	2.0	CC	Updated with the automatic data picker at ballot creation
2006-10-13	2.1	MB	Info on Livelink folders and Procedure to add votes in closed ballot

1

# Table of contents

1. Introduction	3
2. Accessing the eB3 environment	3
3. Login to the server and logout	
4. Accessing the balloting application	
4.1 Accessing the CEN/AG balloting application	4
5. Creation of the CEN/AG ballots	
5.1 Automatic ballot data picker	
5.2 Manual ballot creation	
5.2.1 Ballot Information	11
5.2.2 Reference document(s) and links	
6. Modification of the ballot	
6.1 Modification of the metadata	
6.2 Modification of the Reference document(s) and links	16
6.2.1 Modification of reference document	
6.2.2 Modification of links	
7. Deletion of ballot	
8. Ballot Participation and audience	
8.1 Participation	
8.2 Audience	
9. Searching for particular ballots (Ballot search screen)	
10. Voting on behalf of an Organization	
10.1 Ballot selection	
10.2 Casting vote on behalf of an organization	22
10.3 Error messages	
10.4 Display of vote	
10.5 Modification of votes	
10.6 Deletion of votes	
11. Pending stage	
11.1 Access to ballots during the Pending stage	
11.2 Closing the ballot (manual)	
12. Accessing the results of closed ballots and comments	
12.1 The Vote result screen	
12.2 Go to CEN/AG results folder	
13. Exceptional cases – Modification of ballot status	
14. Notifications	39
14.1 Opening and closing notifications	
14.2 Important notice	39
ANNEX 1 : Vote options and comments required	
ANNEX 2 : Terms used in the application related to different roles in balloting	
ANNEX 3 : Operation of the AG Livelink folders.	
A3.1 AG Items for Approval	42
A3.2 Procedure and Naming Conventions	
ANNEX 4 : Special Procedures.	
A4.1 Adding votes to a Closed Ballot	
ANNEX 5 : How to use Rich text input fields	
A5.1 Rich Text features	
A5.2 Copy / Paste Limitations	
ANNEX 6 : Example of ballot result document in RTF format	51

## 1. Introduction

The BallotOwner is responsible for the initiation and running of the balloting process. This role is assumed by CCMC for CEN/AG ballots. The BallotOwner has the highest access rights.

## 2. Accessing the eB3 environment

The CEN/AG balloting application is hosted at ISO on the new EB3 environment. For the **CEN/AG resolutions/recommendations**, a single sign-on procedure is implemented: users have to log in the LiveLink environment (CENTC server) before using the EB3 Balloting application. The link between the two environments is based on the unique login name (i.e. the user mail address).

Use the following URL: https://cen.iso.org.

## 3. Login to the server and logout

After having entered the above-mentioned URL, the login screen of the server is displayed.

Use	mame
Pas	sword
	forgot my password
	have read, consent and agree to CEN's Privacy Statement and
	Protection Policy including the processing and disclosing of personal information, which I voluntarily provide to CEN, within
	context of European and international standardization. I have
furth	ner read and accept the <u>Declaration</u> related to the permission to
	ss non-public areas on the CEN servers.

The application can only be accessed by administrators, balloters and other authorized users, who have been appointed by their member bodies and are registered on the CENTC Livelink server.

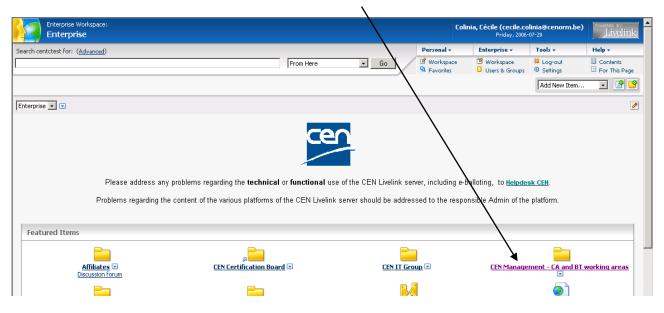
Each balloter must login to the server entering the user name and password provided by CCMC or their NSB Administrator in exactly the form specified. For BallotOwner, the user name and password is provided by CCMC. (**Note:** the user name and password are both case-sensitive).

To logout, please choose the option *Log-out* from the dropdown menu **Tools**. This menu is only visible after successful log-in.

OPENTEXT Content Se	wer		
Enterprise 🔍 Personal 🗸	Tools 🗸 Admin 🗸 🔞 🗸	Search Search From Here	Q @
	Search View Storage Rules		
😏 Enterprise 🕤	Log-out		
	Settings		

# 4. Accessing the balloting application

After having logged onto the server, click on 'CEN Management - CA and BT working areas'.



# 4.1 Accessing the CEN/AG balloting application

Click on 'CEN/CA working area'.

Enterprise Workspace: CEN Management - CA and BT	working areas	Colinia, Cécile (cecile.co Friday, 2006		Powered by Livelink
Search centctest for: ( <u>Advanced</u> )	Personal	• Enterprise •	Tools +	Help 🔹
	From Here Go 🕑 Worksp			<ul> <li>Contents</li> <li>For This Page</li> </ul>
			Add New Item	- 22
CEN Management - CA and BT working areas 💌 💌 🛍	1			1
Detail View				
🖻 鞜 Copy 🏻 🎦 Move 📈 Delete				
Type Name -		Size	Modified	<u>1</u>
🗖 😑 CEN/BT working area		18 Items	2005-04-27	12:21
CEN/CA working area		21 Items	2004-11-19	10:53

#### Click on 'CEN General Assembly and Annual Meetings'.

Detail View		
r 🛐 Copy 🍡 Move 💥 Delete		
	Size	Modified
CA Consultative Committee External Policy 📼	3 Items	2004-05-27 12:37
🗌 🗀 CA Consultative Committee Financial Affairs 🗵	4 Items	2004-11-26 13:13
CA Correspondence 💌	13 Items	2005-05-06 13:36
CA Items for Decision by Correspondence 🗷	7 Items	2006-08-22 11:45
CA Items for Information/Consultation 💌	39 Items	2005-05-06 13:37
CA Meeting documents 💌	2 Items	2004-05-06 15:17
CA Minutes 💌	2 Items	2004-03-30 11:23
CA Resolutions 📼	10 Items	2005-03-14 10:51
CA/WG Quality 🗵	8 Items	2004-03-30 11:27
CEN Certification Working Area 🗷	7 Items	2004-11-19 15:23
📄 😑 CEN General Assembly and Annual Meetings 🗷	9 Items	2005-03-18 14:41
Nomination to the CACC External Policy 🖃	11 Items	2004-11-06 14:10
Nomination to the CACC Financial Affairs 💌	8 Items	2004-11-05 12:26
😑 President's Coordination Group 🗷	4 Items	2004-03-30 11:24

## Click on 'AG Items for Approval'.

CEN General Assembly and Annual Meetings 💌 🖻		
Detail View		
I Copy 🛐 Move 🐹 Delete		
Type Name A	Size	Modified
C 2000 - Oslo 🗵	29 Items	2005-05-06 13:55
🗖 🛅 2001 - London 💌	21 Items	2005-05-06 13:56
🗖 📴 2002 - Lisbon 💌	28 Items	2005-05-06 13:56
🗖 😑 2003 - Berlin 💌	21 Items	2005-05-06 13:56
🗆 😑 2004 - Brussels 💌	5 Items	2005-05-06 13:56
🗖 📴 2004 - Lyon 💌	31 Items	2005-05-06 13:57
🗖 😑 2005 - Budapest 💌	0 Items	2005-05-06 13:57
AG Items For Approval	7 Items	2006-08-24 15:56
→ 🌇 Copy 🛛 🛐 Move 🛛 💥 Delete		

Click on 'CEN/CA/AG Balloting' to access the electronic balloting application.

Enterprise Workspace: AG Items For Appro	val			Col	inia, Cécile (cecile.co Friday, 2006-	linia@cenorm.be) -09-08	POWERED BY Livelini
earch centctest for: ( <u>Advanced</u> )				Personal +	Enterprise +	Tools +	Help 🕶
		From Here	- Go	🕑 Workspace 🍳 Favorites	📽 Workspace 📴 Users & Groups	<ul> <li>Log-out</li> <li>Settings</li> </ul>	<ul><li>Contents</li><li>Por This Page</li></ul>
						Add New Item	. 2
G Items For Approval	-						6
Featured Items							
CEN/CA/AG Ballotin	ng 🗵	 					
CEN/CA/AG Ballotin	<b>n</b> g <b>v</b>						
Detail View	ng 💌						
Detail View → 🛐 Copy 🍡 Move					Size	Modifie	
Detail View → 🛐 Copy 🐚 Move 🐊					<u>Size</u> 5 Items		<u>d</u>
Detail View  Copy Detail View  Detail View						Modifie	<u>d</u> 14:01
Detail View  Copy Detail View  Type Name Detail View D					5 Items	<u>Modifie</u> 2005-05-06	d 14:01 14:02

<u>Tip</u>: If you want to be able to keep an open window for information on the Livelink platform, you may open the balloting application in a new window (by right-clicking on the link and choosing the *"Open in New Window"* option).

eatured Items			
<b></b>			
CEN/CA/AG Ballo	Open		
	Open in New Window		
etail View	Save Target As Print Target		
Nove 🎦 Move	Cut		
Type Name 🔺	Сору	Size	Modified
<u>⊨</u> 2002 ⊡	Copy Shortcut Paste	5 Items	2005-05-06 13:46
<u> </u>	Add to Favorites	18 Items	2005-05-06 13:47
<u>= 2004</u>	Properties	9 Items	2005-05-06 13:49
2005 🖃	Hoperado	4 Items	2005-05-06 13:49
<mark>ణ</mark> <u>2006</u> 🗷 ల		7 Items	2006-09-06 10:01

The AG electronic balloting application is opened.

El	ectronic Balloting		My Ballots				<b>linia@cenorm.be</b> y, 2006-07-28	
All open							Т	ools 💎 Help
All open	New last 2 weeks	Closing in 2 weeks	Closed last 2 weeks	All pending	Search			
16 ballots fou	nd						Add	New Item 👽
Туре	Committee	Reference	•		Vote	Opening date	Closing date 🔺	Roles
CEN/BT	CEN/BT CEN/BT Vote by correspond	2005/c00	8 💌		20 votes, 5 comments	2005-09-01	2006-04-15	Ballot owner
Enguiry	Sectors	prEN 154	93 💌		No vote, no comment	2006-03-02	2006-08-02	Ballot owner

<u>Note</u>: If you also have another role for another ballot type in the same "Vote Group" (e.g., CEN/BT...), you will also have access to these ballots from this screen.

In order to only display the CEN/AG ballots, you can use the **Search** option to select on ballot type (see § 9), or temporarily disable the other roles (see the **Manage my roles** option in § 7.1.1. of the **CEN Electronic Balloting Application User Guide**, which is available through the Help option of the software).

#### Alternative access to the balloting application

You can also use the following link to directly access the balloting application:

http://cen.iso.org/livelink/eb32/part/viewMyBallots.do?method=doAllOpen&ballotTypes=typeGroupCAAG

Attention: If you are not yet logged on the CENTC server, the system will ask you to log in first. After logging in, you will directly access the eB3 balloting application.

# 5. Creation of the CEN/AG ballots

To create a CEN/AG ballot, open the menu *New Ballot*. Click accordingly on *CEN/AG Decision by correspondence*.

<u>ll open</u>						Tools 👽 Help 👽
All open	New last 2 weeks	Closing in 2 weeks	Closed last 2 weeks	All pending	Search	
0 ballots found 🗔						New Ballot 🗸
Type Referen	ice		Vote	Opening date	Closing	
There are no ballots	which meet these criteria.				Ļ	Import

You have then the possibility to:

- either automatically retrieve the ballot data from Livelink (if there is already a source document in Livelink)
- or manually create the metadata of the ballot

## 5.1 Automatic ballot data picker

Once you have selected the ballot type you want to create, the tab **Selection of reference** allows you to automatically retrieve all the data available in Livelink.

You may enter the reference of the document you want to retrieve (in the form "AG Resolution nn/yyyy"), then click on *Pick from Livelink*:

		/
Electronic Balloting	Selection of reference	marc.bellier@cer.orm.be Thursday, 2005-09-28
<u>All open</u>		Tools 👽 Help
Selection of reference	Ballot Information	Reference pocuments
If there is already a source docur	nent in Livelink, please pick it below:	
Reference: CA Resolution 14/3	2006	Pick from Livelink
	<< Previous Next >> C	ancel

If the syntax is correct, the system will automatically open the corresponding Livelink folder. Otherwise (or if you left the "*Reference*" field blank), it will show all the yearly folders and allow to select the appropriate folder by clicking on its icon:

A Items for D	ecision by Correspondence (o	current folder) 💌		
Content to	load:			
	Name	Resolution	Description	
	2002			
	2003			
	2004			
	2005			
	2006 🗡			
	Template			

In the resulting document list, you may then select the appropriate document and click on Load.

200	Illot Reference: 16 (current folder) 💽 💽 Intent to load:	3	
	Name	Resolution	Description
	Voting Results		
0	CA N 1654	CA Recommendation 01/2006	CEN CA Alternate Member for DS
0		CA Recommendation 02/2006	CEN/CA Members for ASRO
0		CA Recommendation 17/2006	Proposed Memorandum of Understanding between CEN and SADCSTAN
0	CA N 1695	CA Recommendation 18/2006	CEN/CENELEC Internal Regulations - Part 3 (2006) : Rules for the structure and drafting of CEN/CENELEC Publications (ISO/IEC Directives - Part 2, modified)
œ	CA N 1692	CA Resolution 14/2006	Partner Standardization Body - Application from the Department of Standardization and Metrology of the Republic of Moldova (DSM RM)
$^{\circ}$	CA 1694	CA Resolution 15/2006	Memorandum of Understanding between CEN and GSO
o	CA N 2605	Recommendation 01/2006	CENCER Scheme Rules
0	CA N 9999	Resolution 99/2006	ISO:JH Test

The title, AG number and the opening and closing dates are then displayed.

	Selection of reference	Ballot Information Ref
If there is alread	y a source document in Livelink, please pick it below:	
Reference:	CA Resolution 14/2006	Pick from Livelink
Title:	Partner Standardization Body - Application from the Depar	rtment of Standardization and Metrology of the Republic of Moldova (DSM RM)
CA number:	CA N 1692	
Opening date:	2006-08-20	
Closing date:	2006-09-15	
		<< Previous Next >> Cancel

Note : If some data is missing in Livelink, the system will display a warning message :

	CA N 1692 not set	
Opening date:	not set	l
Closing date:	not set	l
		l
		l
	<< Previous Next >> Cancel	

You may then correct the data in Livelink and restart the Picking operation or you may go forward and add the missing data in the next Balloting screen.

Click on *Next>>* to continue the creation of the ballot.

Selection	n of reference Ballot Information Reference Documents
Reference:	CA Resolution 14/2006 *
Title:	Size       B       I       Image: No       Image: No </th
CA number: (CA N nnnn xxxxx)	CA N 1692 *
Opening date:	2006-08-20 🔤 *
Closing date:	2006-09-15 🔤 *
Note:	

An interactive form containing the ballot information is displayed. You have the possibility to add a Note or to modify the data (see § 5.2 below for detailed explanations on the modification of Ballot data).

Clicking on [Create] will create the ballot. In the next screen [**Reference Documents**], you can then check that the Reference Document was correctly fetched from Livelink. If needed, you may also upload additional documents, as described in § 5.2.2 below.

## 5.2 Manual ballot creation

If you want to manually create a ballot, simply click directly on *Next>>* in the **Selection of reference** tab.

Selection of refere	nce	Ballot Informat	ion	Reference Documents	)
If there is already a source doo	ument in Livelink, pleas	e pick it below:		_	
Reference:			Pick from Livelink	]	

Selection	of reference	Ballot Information		Reference Documents	)
Reference:	[	*			
Title:					
CA number: (CA N nnnn xxxxx) Opening date:	2006-09-29 🔯 *		*		
Closing date:	2006-10-26 🔯 *				
Note:					
	<u>[</u>			J	

An interactive form is then displayed. You have to enter the metadata in the different fields.

Metadata	Explanation
Reference	Reference of the draft AG resolution by correspondence (e.g. AG Resolution
	01/2006)
Title	English title of the draft resolution by correspondence
AG number	Reference number of the draft resolution by correspondence (e.g. AG N 695)
Opening date	Issue date of the draft resolution by correspondence
Closing date	The real vote target date (taking into account an eventual extension)
Note	Ad hoc information to balloters

Note: You will always be able to modify these metadata while the ballot is open (see § 6).

**<u>Tip</u>**: You can copy/paste the title of the draft resolution from the AG platform, if you have kept an open window on the corresponding page (see tip on page 6). In this case, you have to be careful and avoid special formatting of text (like tables or icons, as explained in **Annex 4** below).

## 5.2.1 Ballot Information

Electronic	Balloting	Ballot Infor	rmation		nia@cenom.be . 2006-09-11
ed last 2 weeks					Tools 💎 Help
	Ballot Information			Reference Documents	
Reference:	CA Resolution 15/2006	<u>U</u> ARC ×₂ ײ ½ % © = ⊈ ⊈ <b>I</b> T <sub>a</sub> • Ø <sub>a</sub> • ∭			
Title:	Memorandum of Understandin	) between CEN and GSO			
CA number: (CA N nnnn xxxxxx) Opening date:	CAN 1694 2006-09-01 🔹 🔹				
Closing date:	2006-10-09 🔤 *				
Note:					
		Create	e Cancel		

The fields *Title* and *Note* are in Rich Text i.e. you can use some formatting features similar to those used in MS Word (e.g. alignment, numbering, bullets, indent...).

Clicking on the icon a will open a calendar. Simply click on the appropriate date.

Opening date:	2006-07-01	<u>.</u>	ĸ						
		?			July, 3	2006			×
Closing date:	2006-10-29	«.,	۲.		Tod	ay		>.,	»,
		wk	Mon	Tue	Wed	Thu	Fri	Sat	Sun
		26						1	2
		27		4	5	6	7	8	9
		28			12				
		29			19				
Note:		30		25	26	27	28	29	30
		31	31						
				2	elect	date			

After having entered metadata, click on *Create* to confirm them and to continue the ballot creation by adding the Reference document(s).

Click on *Cancel* to come back to the ballot screen.

## 5.2.2 Reference document(s) and links

**Note:** The balloting documents shall be copied to the balloting folder, not linked or referenced.

Ballot Informatio	n	Reference Documents
Reference: CA Resolution 15/200	16	
Committee: CEN/CA		Opening date: 2006-09-01
Title: Memorandum of Understa	nding between CEN and GSO	Closing date: 2006-10-09
7	Add new reference document	
Reference documents and link or reference documents nor links add reference documents and/or inks, p	Add new reference document Add new reference document from Livelink	d choose one of the menu options.
o reference documents nor links	Add new reference document	d choose one of the menu options.
o reference documents nor links	Add new reference document Add new reference document from Livelink	d choose one of the menu options.

Click on the function button and select the appropriate option:

#### 5.2.2.1 Add new reference document

Electronic Balloting	Reference Do	ocuments	<b>cecile.colinia@cenor</b> Monday, 2006-09-			
d last 2 weeks				Tools	$\nabla$	Help
Ballot Information			Reference Documents			
Reference: CA Resolution 15/2006 Committee: CEN/CA Title: Memorandum of Understanding b	etween CEN and GSO		Opening date: 2006-09-01 Closing date: 2006-10-09			
No reference documents nor links.	d new reference document d new reference document from Livelink d new link	d choose one of the me	nu options.			
		Finish				

<ul> <li>Upload a Ballot Reference Document—</li> </ul>	
Ballot Reference:	CA Resolution 15/2006
Ballot Title:	Memorandum of Understanding between CEN and GSO
Document Name to display:	
(Please leave blank to use the name of the u file.)	ploaded
Please select a new file below:	
	Browse
	*
	Upload Cancel

Click on *Browse* to select a document from your local environment.

Double-click on the appropriate file. The system brings back the file. You also have the possibility to put a **Document Name to display**. If you want to use the name of the uploaded file, please simply leave this field blank.

Ballot Reference:	CA Resolution 15/2006
Ballot Title:	Memorandum of Understanding between CEN and GSO
Document Name to display:	Memorandum
(Please leave blank to use the name of the file.)	e uploaded
Please select a new file below:	
Y:\FIT\ITCC\GROUP3 - DECISION MAKI	NG Browse

Then click on **Upload** to add the document.

Ballot Information	Reference Documents
Reference: CA Resolution 15/2006	
Committee: CEN/CA	Opening date: 2006-09-01
Title: Memorandum of Understanding between CEN and GSO	Closing date: 2006-10-09
) Memorandum 💌	

Click on *Finish* to confirm the reference document.

#### 5.2.2.2 Add new reference document from Livelink

<ul> <li>Reference: CA Resolution 15/2006</li> <li>Committee: CEN/CA</li> </ul>	Opening date: 2006-09-01
Title: Memorandum of Understanding between CEN and GSO	Closing date: 2006-10-09
ference documents and links	
Add pew reference document	
Add new reference document	
Add new reference document	ose one of the menu options.

Select the appropriate document in the following screen. This screen displays the content of the corresponding folder on the Livelink AG platform.

zation and Metrology of the Republic
inter and housing,

Click on *Load*.

**Note:** If the system can not find the correct folder on the basis of the ballot reference you specified, it will display the root folder for "AG Items for Approval" accordingly. You have therefore to check if the reference is correct and/or check that the corresponding resolution documents are stored in the correct folder on the AG platform.

You may also navigate through the folder structure in order to find your document.

#### <u>Reminder</u>: (see Annex 3)

- Document references are in the form <AG Resolution nn/yyyy> where
  - $\circ$  <**nn**> is the resolution number
  - o <yyyy> is the year
- Folders follow the following naming syntax: <yyyy>

Ballot Information	Reference Documents
Reference: CA Resolution 15/2006	
Committee: CEN/CA	Opening date: 2006-09-01
Title: Memorandum of Understanding between CEN and GSO	Closing date: 2006-10-09
CA 1694 💌	
	Finish

Click on *Finish* to confirm the reference document.

#### 5.2.2.3 Add new link

In addition to the reference documents, you also have the possibility to add URL links to complementary information.

Ballot Information	Reference Documents
Reference: CA Resolution 15/2006           Committee: CEN/CA           Title:         Memorandum of Understanding between CEN and GSO	Opening date: 2006-09-01 Closing date: 2006-10-09
Reference documents and links o reference documents nor links, o add reference documents and/or links, ddd rew reference document from Livelini	k and choose one of the menu options.
🧭 Add new link	

Enter the URL Name and the URL.

Add URL Reference	
Ballot Reference:	CA Resolution 15/2006
Ballot Title:	Memorandum of Understanding between CEN and GSO
URL Name:	
URL:	
	Submit Cancel

#### Confirm with **Submit**.

Ballot Information	Reference Documents
Reference: CA Resolution 15/2006	
Committee: CEN/CA Title: Memorandum of Understanding between CEN and GSO	Opening date: 2006-09-01 Closing date: 2006-10-09
Reference documents and links 💌 🖞 CA 1694 🐨 Ø cenorm 🖻	▶ Finish

Click on *Finish*.

# 6. Modification of the ballot

## 6.1 Modification of the metadata

To modify the metadata, click on the function button next to the ballot reference and select *Edit*.

				Add New Item 5
Reference: (	A Resolution 15/2006			
Committee:	CEN/CA	Edit		
Status:	Open			
Opening date	: 2006-09-01		Closing date: 2006-10-09	
Opened on:	2006-09-11 06:52		Closed on:	
🖲 CA 1694	CA N 1694			
- <b>Reference d</b> CA 1694 💌	ocuments and links 💌 ——			
- Reference d ■ CA 1694  ■ Ø cenorm ■ - Questions a	ocuments and links 💌 ——			
Reference d         CA 1694         cenorm         cenorm         Questions a         No.	ocuments and links 💌 nd Answers		Possible Answers	
Reference d         CA 1694         cenorm         cenorm         Questions a         No.	ocuments and links 💌 ——	nendation	Possible Answers Agrees Disagrees with comments * Disagrees fundamentally * Abstains *	

The interactive form is opened and you are able to modify all the metadata.

-	*	
Committee:	CEN/CA	
Status:	Open 💌	
Opening date:	2006-09-01     Image: the second	■ * e at 23:59 CET that day.
	Size → B I II ASC × × × 8 % The	
Title:		
CA number: (CA N nnnn xxxxxx)	CA N 1694	
	Size ▼ B I U ARC × × × ↓ ™ № № № ₩ ∞ ∨ ⊂ ₩ 0	
Note:		

Click on *Submit* to confirm the modification. Click on *Reset* to restore the original metadata. Click on *Cancel* to come back to the ballot screen.

# 6.2 Modification of the Reference document(s) and links

## 6.2.1 Modification of reference document

To simply modify the document name, click on the function button next to the document reference and select *Edit*.



You will then be able to modify the document name.

Edit a Ballot Reference Doc	ument
Ballot Reference:	CA Resolution 15/2006
Ballot Title:	Memorandum of Understanding between CEN and GSO
Document Name to display:	CA 1694
	Submit Cancel

Click on *Submit* to confirm the modification. Click on *Cancel* to come back to the ballot screen. To modify the document content, you have to replace the existing document by a new one.

Click first on *Delete*.



The system will ask you to confirm the deletion.

Microsoft	Internet Explorer X
?	The Document will be deleted from the system. Do you want to proceed?
	Cancel

Click on **OK** to confirm the deletion.

Click on *Cancel* to come back to the ballot screen.

Once deleted, you simply have to add the new reference document (see § 5.2.1 and 5.2.2)

#### 6.2.2 Modification of links

Click on the function button next to the link and select *Edit*.

Reference documen	ts and links 🗷 —	
🖲 CA 1694 🗵		
💋 cenorm 🛛 😚 View		
Question 记 Edit	ers	
No. Questions	Possible Answers	

You are now able to either modify the URL Name and/or the URL itself.

Add URL Reference	
Ballot Reference:	CA Resolution 15/2006
Ballot Title:	Memorandum of Understanding between CEN and GSO
URL Name:	cenorm
URL:	http://www.cenorm.be
	Submit Cancel

Click on *Submit* to confirm the modification. Click on *Cancel* to come back to the ballot screen.

# 7. Deletion of ballot

To delete a ballot, go to the ballot selection screen and click on the **Function**-button of the appropriate ballot. Choose the option **Delete**.

All open	New last 2 weeks	Closing in 2 weeks	Closed last 2 weeks	All pending	Search		
7 ballots found							Add New Item 🔊
Туре	Committee	Reference	1	Vote	Ope	ning date Closin	ng date 🛆 Roles
CEN/BT	CEN/BT	<u>2005/c00</u>	8 💌	23 vo comm		-09-01 2006-0	04-15 Ballot owner
CEN/AG	CEN/AG	AG Resolu	ution 07/2006 💌	No vo comm	nte, no 2006 ment	-08-31 2006-0	9-20 Ballot owner
Enquiry	CEN/TC 10	Marc ENQ	Test-1	No vo comm	nte, no 2006 ment	-06-19 2006-0	9-21 Ballot owner
CEN/BT	CEN/BT	<u>2005/c01</u>	5 💌	1 vote comm		-07-01 2006-1	.0-01 Ballot owner
Enquiry	CEN/TC 12	<u>Test by Li</u>		No vo comm	nte, no 2006 ment	-05-01 2006-1	.0-09 Ballot owner
CEN/CA	CEN/CA	<u>CA Resolu</u>	ution 15/2006		nte, no 2006 ment	-09-01 2006-1	.0-09 Ballot owner
CEN/BT	CEN/BT	<u>2006/c70</u>	99 💌 🕠 Down	oad balloc contenic as zip	nte, no 2006 ment	-08-11 2006-1	1-15 Ballot owner

The system will ask you to confirm the deletion.

Microsoft	Internet Explorer
?	The Ballot will be deleted from the system. Do you want to proceed?
	Cancel

Click on **OK** to confirm the deletion.

Click on *Cancel* to come back to the ballot selection screen.

# 8. Ballot Participation and audience

#### 8.1 Participation

You can see the ballot participants by selecting the *Participation* tab of the ballot.

The *participation* of CEN members is fixed at ballot creation, and shall not be subject to modification. This means that e.g. new CEN members should not be allowed to vote on existing open ballots. They will be added to the participation of ballots opened after their official reconnaissance as CEN members.

The following information is displayed on the Ballot Participants screen:

- Secretariat: Country name + Organization acronym of the organization holding the "Committee" secretariat (not relevant for CEN/AG)
- Member: Country name + Organization acronym of the organizations participating to the ballot and entitled to vote on the draft AG resolutions
- Liaison: Country name + Organization acronym of the external organizations authorized to cast comments on the draft resolutions (not relevant for CEN/AG)

Information Par	cipation Audi	ence		
			Add New I	tem 🔨
- Reference: CA Resolution 1 Committee: CEN/CA Status: Open	/2006	Opening date: 2006-09-01 Closing date: 2006-10-09		
AENOR (Spain) AFNOR (France) ASRO (Romania) BSI (United King CNI (Czech Rep. CYS (Cyprus) DIN (Germany) DS (Denmark) ELOT (Greece) EVS (Estonia) IBN (Belgium) IPQ (Portugal) IST (Iceland) LST (Lithuania) MSA (Malta) MSA (Malta) MSAT (Hungary) NEN (Netherland) ON (Austria) PKN (Poland) SEE (Luxembourn SFS (Finland) SIS (Sweden)	)			

#### 8.2 Audience

You can see the ballot audience in the *Audience* tab of the ballot.

The *audience*, i.e. the individuals representing the CEN members as voters, may change while a ballot is open, and also when it is closed.

The following information is displayed on the Ballot Audience screen:

- **Ballot Owner:** User Name + Role and Organization represented
- Voter: User Name + Role and Organization represented

**Note:** See Annex 2 for detailed information on the 2 roles.

Reference: CA Re	solution 15/2006		Add New Item
Committee: CEN/C		Opening date: 2006-09-01	
Status: Open	~	Closing date: 2006-10-09	
		ication. Click <u>here to</u> check whether every user	· ·
account on the Linve			

- **Note 1:** You have the possibility to send an email to the complete audience of this ballot by clicking on "<u>this link</u>". In order to ensure confidentiality, you may wish to move all the recipients from the "To:" field to the "Bcc:" field of your email application.
- **Note 2:** The balloting application you are using is integrated with a Livelink server for single-sign-on of users. If users registered in the audience displayed on this page do not have an account on the Livelink server, they won't be able to use the balloting application. Click on the "<u>here</u>" link to check whether every user has valid access.

				Add New Item 🤝		
Reference: CA	Resolution 15/2006					
Committee: CE Status: Op			Opening date: 2006-09-01 Closing date: 2006-10-09			
o the "Bcc:" field The balloting app	d of your email application. Ilication you are using is integra	ted with a Livelink server fo	<u>is link</u> . In order to ensure confidentiality, you may wish to move all or single-sign-on of users. If users registered in the audience displa lication. Click <u>here</u> to check whether every user has proper access.			
	User		Business role	Livelink account		
	Ballot, Owen Mr.		Secretary support team of [CEN/CA] representing CEN	Valid		
	Bellier, Marc		Secretary support team of [CEN/CA] representing CEN			
Ballot owner	Colinia, Cécile Ms.		Secretary support team of [CEN/CA] representing CEN	Valid		
	Holmberg, Johan Mr. Morris, Katherine Ms.		Secretary support team of [CEN/CA] representing CEN			
			Secretary support team of [CEN/CA] representing CEN	Missing login "katherine.wiseman@cenorm.be"		
	Vander Cammen, Renée N	1s.	Secretary support team of [CEN/CA] representing CEN	Valid		
	User		Business role	Livelink account		
	Ballot, Bjørn Mr.		Committee Balloter of [CEN/CA] representing DS (Denmark)	Valid		
Voter	Ballot, Eddy Dr.		Committee Balloter of [CEN/CA] representing ELOT (Greece)	Valid		
	Ballot, Güdrun Mrs.		Committee Balloter of [CEN/CA] representing DIN	Valid		

# 9. Searching for particular ballots (Ballot search screen)

The **Search screen** allows you to enter parameters into the search fields and retrieve the ballots which match these criteria. This functionality is useful for specific requests, e.g. to find a ballot based on its reference number, on its opening or closing date etc. It is the only possibility to find ballots, if they exceed the scope of the queries implemented via the Tabs in the *Ballot Selection screen*.

On the ballot selection screen, click on the **Search** tab to open the **Ballot Search screen**. You may also use the '**Search'** option in the '**Tools**' menu.

Elect	ronic Balloting		My Ballots		Tuesday	, 2006-08-01	
<u>earch</u>						Too	ls 💎 Help
All open	New last 2 weeks	Closing in 2 weeks	Closed last 2 weeks	All pending	Search		
Type: All	Reference	e or Title:		• Opening date:	from		Search
Status: All	Committe	e: All my Con	imittees 🗾	C Closing date:	to	•	Reset
						Add Ne	ew Item 💎
Туре	Committee	Reference 🛆	Vote	Status	Opening date	Closing date	Roles

To initiate a search, click on *Search* after having entered the search parameters. To clear the screen and remove the search parameters, click on *Reset*.

The Search screen allows to enter or select parameters in the following search fields:

Fields in the Search screen	Explanation/Function of the field
Туре	Selecting a ballot type (possible values are: CEN/AG) will retrieve
	the ballots of this type. You can then define additional search
	criteria (e.g. status, closing date) to refine your query.

Fields in the Search screen	Explanation/Function of the field
Status	Selecting a ballot status ( <i>Open, Pending, Closed</i> ) will automatically retrieve all the ballots which are currently under this status. You can then define additional search criteria (e.g. opening date, closing date) to refine your query.
Reference or Title	You can enter a string of characters that is part of the ballot reference or title. (Note: this is not case-sensitive).
Committee	Selecting a ballot committee will automatically retrieve all the ballots of this committee. You can then define additional search criteria (e.g. status, closing date) to refine your query.
Opening date	Specifies that the date in the range between "From" and "To" is an opening date
Closing date	Specifies that the date in the range between "From" and "To" is a closing date
From	Range start date
То	Range end date

**Note:** Like in the Tab lists above, these Search lists may be sorted by clicking on column headers and you may navigate from page to page when the number of ballots present in the search results is superior to 20.

All open         New last 2 weeks         Closing in 2 weeks         Closed last 2 weeks         All pending         Search								
Type: All	•	Reference or Title:			• Opening date:	from		Search
Status: Clo	sed 🗾	Committee:	All my Committees		C Closing date:	to		Reset
109 ballots fo	109 ballots found							
Туре	Committee	Reference	8 <u>4</u>	Vote	Status	Opening date	Closing date	Roles
CEN/BT	CEN/BT	<u>2005/c0(</u>	<u>)1</u> 💌	6 votes, 4 comments	Closed	2006-07-01	2006-07-26	Ballot owner
CEN/BT	CEN/BT	<u>2005/c0(</u>	<u>)2</u> 🗷	5 votes, 2 comments	Closed	2006-07-01	2006-07-20	Ballot owner
CEN/BT	CEN/BT	<u>2005/c00</u>	<u>)3</u> 💌	18 votes, 2 comments	Closed	2006-06-01	2006-06-07	Ballot owner
CEN/BT	CEN/BT	<u>2005/c0(</u>	<u>)4</u> 💌	5 votes, 2 comments	Closed	2006-03-20	2006-05-02	Ballot owner
				4 vistor 1				

# 10. Voting on behalf of an Organization

Once the vote is open, the BallotOwner can cast a vote on behalf of an Organization.

## 10.1 Ballot selection

 $\mathbf{i}$ 

Go to Tab **All Open** and select the ballot for which you have to cast a vote by clicking on its **Reference**.

All open	New last 2 weeks	Closing in 2 weeks	Closed last 2 weeks	All pending	Search			
7 ballots found	$\mathbf{i}$						Add	New Item 💎
Туре	Committee	Reference	∠		Vote	Opening date	Closing date	Roles
CEN/BT	CEN/BT	<u>2005/c00</u>	8 💌		23 votes, 5 comments	2005-09-01	2006-04-15	Ballot owner
CEN/BT	CEN/BT	2005/c01	5 💌		1 vote, no comment	2006-07-01	2006-10-01	Ballot owner
CEN/BT	CEN/BT	<u>2006/c70</u>	99 🖬		No vote, no comment	2006-08-11	2006-11-15	Ballot owner
CEN/AG	CEN/AG	AG Resolu	ution 07/2006 💿		No vote, no comment	2006-08-31	2006-09-20	Ballot owner
CEN/CA	CEN/CA	CA Resolu	ition 15/2006 💿		No vote, no comment	2006-09-01	2006-10-09	Ballot owner
Enquiry	CEN/TC 10	Marc ENQ	Te Memorandum of Und	lerstanding between Cl	EN and <sup>10</sup>	2006-06-19	2006-09-21	Ballot owner

Note: In the column *Roles* you see your own status in this ballot.

## 10.2 Casting vote on behalf of an organization

Open the Add New Item dropdown menu and choose the option Cast Vote as.

Electronic Balloting	CA Resolution 15/2006	cecile colinia@cenorm.be Mont.ay, 2006-09-11
All open > CA Resolution 15/2006	Audience	Tools V Help V
Reference: CA Resolution 15/2006 🖃		Add New Item

#### The Vote screen is displayed.

Electronic	Balloting	CA Reso	ution 15/2006	cecile.colinia@cenorm.be Monday, 2006-09-11
l open > <u>CA Resolution 15</u>	/2006			Tools ⊽ Help
Information	Participation	Audience		
Committee: CEN/C			Opening date: 2006-09-01	
Status: Open			Closing date: 2006-10-09	
1th				
- select a p	articipant - 💌 🛛 Vote			Cast on by Colinia, Cécile Ms.
¥ote on the Draft	Resolution / Recommen	dation	select an answer 💌	
		0	Dense Densel	
		Cast v	ote Reset Cancel	

Select first the organization on behalf of which you are voting.

Information	Participation	Audience		
Reference: CA Res	olution 15/2006			
Committee: CEN/CA			Opening date: 2006-09-01	
Status: Open			Closing date: 2006-10-09	
<i>(</i>				
14				
	ticipant - 💌 🛛 🗸 Vote			Cast on by Colinia, Cécile Ms.
- select a par	nicipant 🔺 / Recommen	dation	select an answer 💌	
Vote on AENOR (Spa	nj / Keconnien	luation		
ASRO (Roma				
BSI (United K	ngdom)			
CNI (Czech F	epublic)			
CYS (Cyprus)				
DIN (German DS (Denmark		Cast vo	te Reset Cancel	
ELOT (Greec	e l			

Then select an answer.

Information	Participation	Audience		
- Reference: CA Res	olution 15/2006			
Committee: CEN/CA			Opening date: 2006-09-01	
Status: Open			Closing date: 2006-10-09	
AFNOR (Fra	nce) 💽 Vote Resolution / Recommen	dation	select an answer 💌	Cast on by Colinia, Cécile Ms.
Vote on the Draft I	tesolution / Recommen	dation		
			select an answer Agrees	
			Disagrees with comments	
			Disagrees fundamentally	
			Abstains	
		Cast vo	te Reset Cancel	

For each type of ballot, a number of defined vote options exist. Choosing a certain vote option may require that you submit comments in conjunction with your vote.

A list of permitted vote options and the requirement to submit comments is given in **Annex 1** of this User guide.

Selecting an answer will give the possibility to add a comment (text and/or file):

If you want to add a comment text for an answer not necessarily requesting one (e.g. 'Agrees'), you first have to click on <u>Add a comment</u> in order to be able to introduce your comment.

Reference: CA Re Committee: CEN/C Status: Open			Opening date: 2006- Closing date: 2006-		
	arce) 🔹 Vote				Cast on by Colinia, Cécile Ms.
Vote on the Faft Add a commen	Resolution / Recommen <u>t</u>	dation	Agrees		
Comment file:					
Please selec	t the file to upload:		Brov	vse	

For options requesting one comment (or comment file), the comment box is automatically opened once you have selected one of these options.

the second se			
AFNOR (France)	Vote		Cast on by Colinia, Cécile Ms
Vote on the Draft Resolution /	Recommendation		Disagrees with comments * The vote value requires one comment or one comment file
Comment: Size • B Z		3	
Comment file:			

You have the possibility to either enter a comment text and/or add a comment file (there is only one comment file per vote and ballot).

#### Comment text (preferred method to use)

Enter your text in the box. You also have the possibility to format your text (bold, italic, bullets...).

This method is preferred because comments input in this field are automatically collated by the system when generating the Results file at ballot closure.

See **Annex 5** for detailed information on the capabilities and limitations of these Rich Text fields.

#### > Comment file (only use this option for long documents)

To add a comment file, click on **Browse...** and select your file (the preferred format for these files is Microsoft Word .DOC).

Once you have voted (+ added comments if required), click on **Cast vote** to confirm the vote.

If you click on **Reset**, the Vote options you have just entered will be removed.

If you click on **Cancel**, you come back to the ballot screen without validating the vote.

After having cast a vote, the name of the balloter who cast the vote, is displayed in the list of the *Ballot Information Tab*, together with the date and time of this action.

ŧ =				
Туре	Participant	Agrees	Cast by	Date
÷.	AFNOR (France) 🗵	Disagrees with comments $\pm$	Colinia, Cécile Ms.	2006-09-11 08:55

Note: If the vote is modified, the name of the person who has last modified the vote is displayed.

#### View comments

I

Clicking on the hyperlink (i.e. participant name) will open the comment file (in HTML-format).

Туре	Participant	Agrees	Cast by	Date
÷.	AFNOR (France) 📧	Disagrees with comments 🖃	Colinia, Cécile Ms.	2006-09-11 08:55
	AFNOR disagrees because:	$\bigcirc$		
	• Reason 1			
	Reason 2			
	<ul> <li>Reason 3</li> </ul>			

The [+] and [-] buttons next to the Answer allow to Open/Close textual comments associated with this answer.

The [+] and [-] buttons above the column 'Type' allow to Open/Close all the textual comments in one go.

#### 10.3 Error messages

If you input incorrect values (missing vote value, missing comment...), the system will display the following error messages:

#### - Missing participant:

Vote on the Draft Resolution / Recomm	endation Agrees 🗸	
Add a comment		
Comment file:		
Please select the file to upload:	Browse	
	1	

#### - Missing vote value:

CNI (Czech Republic) Vote	Cast on by Colinia, Cécile Ms
ote on the Draft Resolution / Recommendation	select an answer

#### - Missing comment:

h Republic) 🛛 Vote			Ca	ist on by Colinia, Cécile Ms.
			* The vote value requires on	- e
			]	
	Resolution / Recomme e answer requires an ir	Resolution / Recommendation e answer requires an inline comment or a comment fi		Resolution / Recommendation         * The vote value requires on comment or one comment file           e answer requires an inline comment or a comment file         * The vote value requires an inline comment or a comment file

#### - Formatting errors :

When pasting text from other applications, the following messages warn the user of conversion problems :

- Input contains disallowed formatting (i.e tables or images) please modify your input
- Input contains formatting errors please modify your input

ote on the big	aft Resolution				Agrees
Comment: 1 input	input contains dis	allowed formattin	g (i.e tables or im	ages) - please modify your	-
Size	• B I !	u % 🖻 🛍 (	🔒 🍘 🗄 🖂		
Table with vi	sible borders : (not c	letected à no error m	essage)	-	
Aaaa	Bbb	Ccc	Ddd	Eee	
		Hhh	lii	Jjj	
Fff	Ggg				

See **Annex 5 : How to use Rich text input fields** for information on these messages and the handling of Rich Text fields.

## 10.4 Display of vote

As BallotOwner, after having cast a vote, you will be able to see all the votes cast (by you or by the different voters) during the balloting period.

					Add New Item	
Reference: Ca	A Resolution 15/2006 🖃 –					
Committee:	CEN/CA					
Status:	Open					
Opening date:	2006-09-01		Closing dat	e: 2006-10-09		
Opened on:	2006-09-11 06:52		Closed on:			
CA number: 🤇	26 N 1604					
	cuments and links 💌					
Reference do CA 1694 💌 cenorm 💌	cuments and links 🗷 ——					
Reference do CA 1694 💌 cenorm 💌	cuments and links 🗷 —— Participant	Agro		Cast by	Date	
Reference do CA 1694 💌 Cenorm 💌	cuments and links 🗷 ——		res grees with comments ⊞	Cast by Colinia, Cécile Ms.	Date 2006-09-11 08:55	
Reference do CA 1694 v cenorm v Type	cuments and links 🗷 —— Participant		grees with comments $\pm$			

The following information is displayed on the Ballot screen:

- Type: Vote <sup>4</sup> or Comment <sup>4</sup>
- **Participant:** Country name and organization name of the voter. If a comment file has been added to the vote, the country name is underlined. Click on the country name to have access to the comment.
- Agrees: Displays the answer to the Question.
- **Cast by:** Login-name of the balloter who has cast the vote. If the vote is modified, the login-name of the person who has last modified the vote is displayed.
- **Date:** Date of the last modification.

## 10.5 Modification of votes

If you wish to modify a vote already cast, click on the **Function**-Button for the vote and choose the option **Add version**. This will display the **Vote screen** and you can choose another vote option and/or you can modify your comment (text and/or file).

∓⊡ Туре	Participant	Agrees	Cast by	Date
Type		Hgices	Caseby	Date
<i>₽</i>	AFNOR (France)	Disagrees with comments 🕀	Colinia, Cécile Ms.	2006-09-11 08:55
Ŕ	ASRO (Romania)	Agrees s	Colinia, Cécile Ms.	2006-09-11 09:20
s an	CNI (Czech Republic) 🗵	Disagrees with comments 🔳	Colinia, Cécile Ms.	2006-09-11 09:24

The Vote screen is displayed and you are able to modify the vote.

AFNOR (France) Vote	Cast on 2006-09-11by Colinia, Cécile Ms.
ote on the Draft Resolution / Recommendation	Disagrees with comments - * The vote value requires one comment or one comment file
Comment: Size ■ B I U X № @ @ @ != := い ペ ■	
AFNOR disagrees because:	-
Reason 1	
Reason 2	
Reason 3	
omment file:	
Current Comment File: 🖲 Tests BT_CA_AG_2006-07-27 📼	

If there was not yet a comment text before, click on *Add a comment* to add one now. If there was already a comment text, you will be able to modify it directly.

Click on *Cast vote* to confirm your modifications. Click on *Reset* to restore the initial value.

Click on **Reset** to restore the initial value.

Click on *Cancel* to come back to the ballot screen.

To modify the comment file, simply browse on your local system to upload the new version of your comment. It will automatically supersede the previous version.

AFNOR (France) Vote		
AFNOR (France) Vote		Cast on 2006-09-11by Colinia, Cécile
ote on the Draft Resolution / Recommendati	DN	Disagrees with comments  The vote value requires one
		comment or one comment file
Comment:		
Size B Z U X P		
AFNOR disagrees because:		
Reason 1		
Reason 2		
Reason 3		
omment file:		
	_	
Current Comment File: 💆 Te	sts BT_CA_AG_2006-07-27 💿	
Please select the file to upload:	Brows	e

To delete the comment file, click on the function button next to the comment file and choose the option '*Delete*'.

Comment file:		
Current Comment File:	Tests BT_CA_AG_2006-07-27	
Please select the file to upload:	Browse	
	Cast vote Reset Cancel	

The following message will be displayed:

Comment file:		
Current Comment File:	M Tests BT_CA_AG_2006-07-27  □	
Please select the file to upload:	Browse	
	Cast vote Reset Cancel	

Click on *Cast vote* to delete the file (you also have the possibility to first save the comment by downloading it before deleting it).

The comment file is deleted and the system comes back to the ballot screen.

		Audience			
					Add New Item
Reference	: CA Resolution 15/2006 🖃 —				
Committee	: CEN/CA				
Status:	Open				
Opening da	ite: 2006-09-01		Closing date:	2006-10-09	
Opened on:	: 2006-09-11 06:52		Closed on:		
	de anna a da a da bata 🗖				
	documents and links 💌 ——				
🖞 CA 1694 🛛	2				
CA 1694 🛛	2				
🖞 CA 1694 🗟 Ø cenorm 🖃	2				
CA 1694 5 cenorm =	2	Agrees		Cast by	Date
CA 1694 G Cenorm I Type			i comments 🗄	Cast by Colinia, Cécile Ms.	Date 2006-09-11 09:29
CA 1694 5	Participant		i comments 🗄		

Attention:

.....

If you delete a comment file for a vote value requesting a comment and that no comment has been entered, the system will display the following error message:

ote on the Draft Resolution / Recon Comment: The answer requires a	nmendation In inline comment or a comment file	Disagrees fundamentally  * The vote value requires one  comment or one comment file
Size B I U		
omment file: Current Comment File:	M Tests BT_CA_AG_2006-09-01 回 <b>会will be deleter</b> please download it using the given link)	l when you cast vote! (If you want to save the document,

Simply click on 'Browse' and select the new file. Confirm with Submit.

<u>Note</u>: To browse the different versions of a vote, select the "*Versions*" option in the function menu of the vote.

Туре	Participant	Agrees	Cast by	Date
Ŕ	AFNOR (France)	Disagrees with comments $ \pm $	Colinia, Cécile Ms.	2006-09-11 09:29
4 <sup>6</sup>	ASRO (Romania)	Agrees	Colinia, Cécile Ms.	2006-09-11 09:20

The screen will show all the successive versions, with a behaviour similar to the Voting section of the ballot "*Information*" tab: clicking on the Participant name opens the Comment file, if it exists.

Version	Date	Cast by	Participant	Agrees
1	2006-09-11 08:55	Colinia, Cécile Ms.	AFNOR (France)	Disagrees with comments 🛨
2	2006-09-11 09:29	Colinia, Cécile Ms.	AFNOR (France)	Disagrees with comments 🗄
			Cancel	

## 10.6 Deletion of votes

If you need to delete a vote, click on the **Function**-button for the vote and choose the option **Delete**.

Туре	Participant	Agrees	Cast by	Date
Ŕ	AFNOR (France) 📧	Disagrees with comments 🗄	Colinia, Cécile Ms.	2006-09-11 09:29
€ <sup>€</sup>	ASRO (Romania)	Agrees	Colinia, Cécile Ms.	2006-09-11 09:20
€ <sup>®</sup>	CNI (Czech Republ	Disagrees with comments 🕀	Colinia, Cécile Ms.	2006-09-11 09:24
Æ	DIN (Germany) 🗵	Disagrees fundamentally	Colinia, Cécile Ms.	2006-09-11 09:33

The system will ask you to confirm the deletion.

Microsof	t Internet Explorer 🛛 🗙
?	The Vote or Comment will be deleted from the system. Do you want to proceed?
	Cancel

Click on OK.

This option should be used with caution, and only in exceptional circumstances, as it completely destroys the existing Vote object.

Note that a vote and an accompanying comment (text and/or file) can be modified and/or deleted as long as the status of the ballot is open.

If there is more than one balloter authorized to cast a vote on behalf of an organization, any other balloter of that organization with the same permission can modify or delete a vote or a comment which had been submitted by the previous balloter.

## 11. Pending stage

## 11.1 Access to ballots during the Pending stage

In this stage, only the BallotOwner can modify a vote on behalf of a balloter.

Other users (ObligatedVoters) are only able to see the votes cast by their own organization, but not those cast by other CEN members.

## 11.2 Closing the ballot (manual)

During the Pending stage, the BallotOwner decides the final outcome of the ballot by manually entering the final result value. This operation triggers the transition to the next stage (i.e. Closed).

Select the ballot (either using the *All pending* tab or the *Search* facilities).

All open	New last 2 weeks	Closing in 2 weeks Closed last 2 weeks	All pending Sear	•ch		
32 ballots foun	nd	≪ < 1 - 20 > >>			Ad	d New Item 🔊
Туре	Committee	Reference 🛆	Vote	Opening date	Closing date	Roles
CEN/AG	CEN/AG	01/2005 💌	1 vote, no comment	2006-06-27	2006-08-09	Ballot owner
CEN/AG	CEN/AG	01/2006 📼	4 votes, no comment	2006-07-01	2006-07-20	Ballot owner
CEN/AG	CEN/AG	03/2005 💌	1 vote, no comment	2006-06-21	2006-08-03	Ballot owner
CEN/AG	CEN/AG	04/2005 💌	6 votes, no comment	2006-06-19	2006-07-25	Ballot owner
CEN/BT	CEN/BT	<u>2005/c010</u> 💌	1 vote, no comment	2006-05-18	2006-06-30	Ballot owner
CEN/BT	CEN/BT	<u>2006/c061</u> 💌	2 votes, no comment	2006-08-21	2006-11-23	Ballot owner
CEN/BT	CEN/BT	<u>2006/c099</u> 💌	No vote, no comment	2006-05-20	2006-06-30	Ballot owner
CEN/CA	CEN/CA	CA 1 by LT	2 votes, no comment	2006-06-01	2006-07-06	Ballot owner
CEN/CA	CEN/CA	CA Resolution 15/2006 💿	8 votes, no comment	2006-09-01	2006-09-08	Ballot owner
CEN/AG	CEN/AG	Marc AG test GSO	derstanding between CEN and	2006-06-12	2006-07-26	Ballot owner

#### Go to tab Pending Result.

Information	Pendin	g Result Parti	cipation	Audience			
							Add New Item
Reference: CA Reso Committee: CEN/CA Status: Pending	-	2006		<b>Opening date:</b> 2006-09-01 <b>Closing date:</b> 2006-09-08			
Results of v	voting:	1					
Member		Date cast	Agrees	Disagrees with comments	Disagrees fundamentally	Abstains	
Member Spain	AENOR	Date cast 2006-09-11 09:37:57	Agrees X	Disagrees with comments	Disagrees fundamentally	Abstains	
	AENOR AFNOR		-	Disagrees with comments	Disagrees fundamentally	Abstains	
Spain		2006-09-11 09:37:57	-		Disagrees fundamentally	Abstains	
Spain France	AFNOR	2006-09-11 09:37:57 2006-09-11 09:29:10	×		Disagrees fundamentally	Abstains	
Spain France Romania	AFNOR ASRO	2006-09-11 09:37:57 2006-09-11 09:29:10 2006-09-11 09:20:40	×		Disagrees fundamentally	Abstains	
Spain France Romania United Kingdom	AFNOR ASRO BSI	2006-09-11 09:37:57 2006-09-11 09:29:10 2006-09-11 09:20:40 No vote received	×	×	Disagrees fundamentally	Abstains	

This screen displays the votes cast by each member body (+ a summary of the ballot results, e.g. total of votes cast, total of positive votes...).

Ballot results:	
Total number of votes cast:	8
Total number of votes not received:	21
Agreeing:	3
Disagreeing with comments:	2
Disagreeing fundamentally:	2
Abstaining:	1
Ballot result:	
Result explanation:	)

Comments submitted in conjunction with a vote are also displayed on that screen.

mber	Comment	Date
ance FNOR)	Short comment	2006-09-11 09:29:10
IOR disagrees because:		ł
• Reason 1		
• Reason 2		
Reason 3		
zech public CNI)	Short comment	2006-09-11 09:24:05
g dffdg fdg fd		·
many DIN)	Comment File	2006-09-11 09:33:28
	DIN(Germany).doc	1
tonia EVS)	Short comment	2006-09-11 09:38:42
·		· · · · · · · · · · · · · · · · · · ·
vakia UTN)	Comment File	2006-09-11 09:38:14
	SUTN(Slovakia).doc	
taly UNI)	Short comment	2006-09-11 09:39:30
completely disagrees with the fo	llowing:	1
L. fdsfj kjfksdqjf Idsjfkdsj fdmj c	lfjfdj lds	
2. f sfldf kqdfjdjkjf		

Go to the bottom of the screen in order to manually close the ballot. You also have the possibility to add an explanation.

CEN/CA actions:		
Ballot Result		
Explanation		
Action	Close Ballot	

Select the appropriate **Ballot Result** (either Approved or Failed) and if necessary add an explanation. Click then on **Close Ballot** to confirm the closure of the ballot.

The system displays a Close Ballot Report.

Generate CEN/CA Ballot Results. Success     Export Ballot Results to CEN/CA area. Success      Close Ballot:      Update CEN/CA Ballot source document. Success
Close Ballot: 🧳 Update CEN/CA Ballot source document. Success
✓ Ballot closure         Success

If all the different tasks succeeded, click on OK to continue to close the ballot.

In certain cases, the ballot will not be closed and the report will give you the reasons.

#### Example:

	✓ Generate CEN/CA Ballot Results.	Success
	X Export Ballot Results to CEN/CA area.	Failure
	Please check that the voting results folder is present and that the name is correct (including capital letters)	
Close Ballot:	🔀 Update CEN/CA Ballot source document.	Failure
	Please check that the ballot document exists in the appropriate folder and that the Draft Resolution number	matches the ballot reference
	🗱 Ballot closure	Failure
	The ballot could not close at this time, please first correct the above problems	
	QK	

# 12. Accessing the results of closed ballots and comments

To access the result of closed ballots, you have two options:

a) If the ballot was closed within the last two weeks, click on the tab Closed last 2 weeks from the Ballot Selection screen. This results in a list of those ballots, to which a balloter has access and which were closed within the last two weeks.

All open	New last 2 weeks	Closing in 2 weeks	Closed last 2 weeks	All pending	Search			
6 ballots found							Ado	l New Item 💎
Туре	Committee	Reference	÷Δ		Vote	Opening date	Closing date	Roles
CEN/BT	CEN/BT	<u>2005/c00</u>	16 📼		9 votes, 3 comments	2006-08-01	2006-08-31	Ballot owner
CEN/AG	CEN/AG	AG Resol	ution 06/2006 🗵		13 votes, no comment	2006-08-20	2006-08-31	Ballot owner
CEN/CA	CEN/CA	CA Recon	mendation 02/2006	×	9 votes, no comment	2006-08-01	2006-08-31	Ballot owner
CEN/CA	CEN/CA	<u>CA Resol</u>	ution 15/2006 💌		8 votes, no comment	2006-09-01	2006-09-08	Ballot owner

<u>Note</u>: for closed ballots, the info displayed under the column Vote is the total of votes received and not only the vote of your own member body.

b) If the ballot was closed longer than two weeks ago, you need to use the **Ballot Search** screen (see § 9). Change the setting for **Status** to *Closed*. To limit the number of ballots displayed in the list, you may enter a time range for the start or the end date of the ballots.

All c	open	New last	2 weeks Clos	ing in 2 weeks	Closed last 2 week	(5	All pending	,	Search	h		
Туре:	CEN/CA	•	Reference or T	itle:				© 0pe	ening date:	from		Search
Status:	Closed	•	Committee:	All r	ny Committees	•		C Clo	sing date:	to		Reset
4 ballots i	found										Ad	d New Item 💎
Туре		Committee		Reference 4			Vote		Status	Opening date	Closing date	Roles
CEN/CA	(	CEN/CA		CA Recommen	dation 02/2006 📼		9 votes, no comment	(	Closed	2006-08-01	2006-08-31	Ballot owner
CEN/CA	C	CEN/CA		CA Resolution	15/2006 🗉		8 votes, no comment	0	Closed	2006-09-01	2006-09-08	Ballot owner
CEN/CA	c	CEN/CA		Recommendat	ion 01/2006 🗉		9 votes, no comment	(	Closed	2006-07-01	2006-07-25	Ballot owner
CEN/CA	0	CEN/CA		ResolutionJHTE	EST 99/2006 💌		No vote, no comment	0	Closed	2006-07-28	2006-08-24	Ballot owner

Clicking on the **Ballot Reference** of any of the listed ballots will open the **Ballot** and give you the possibility to access the vote result screen.

## 12.1 The Vote result screen

After a ballot is closed, the balloters can access the **Vote result screen**. This screen displays the overall ballot result for the document, including the votes by each member body. Comments submitted in conjunction with a vote are also displayed in that screen.

Electronic Ba	Sectore Sectores	energeneral second s	esolution	1372000	Tuesday, 2006-09-1	
<u>d last 2 weeks</u> > <u>CA Re</u>	solution 15,	2006				Fools 💎 Helj
Information	R	esult Part	icipation	Audience		• • • • • •
- Reference: CA Res	olution 15	/2006			Ad	d New Item 🧐
Committee: CEN Status: Clos Voting results: go t	/CA ed				<b>date:</b> 2006-09-01 <b>ate:</b> 2006-09-08	
Results of	voting:	:				
Member		Date cast	Agrees	Disagrees with comments	Disagrees fundamentally	Abstains
Spain	AENOR	2006-09-11 09:37:57	X	bisugrees with comments	Disagrees fundamentally	Hostanis
France	AFNOR	2006-09-11 09:29:10		×		
Romania	ASRO	2006-09-11 09:20:40	×			
United Kingdom	BSI	No vote received				
Czech Republic	CNI	2006-09-11 09:24:05		×		
Cyprus	CYS	No vote received				
Germany	DIN	2006-09-11 09:33:28			x	
Denmark	DS	No vote received				
Greece	ELOT	No vote received				
Estonia	EVS	2006-09-11 09:38:42	×			
Belgium	IBN	No vote received				
Portugal	IPQ	No vote received				
Iceland	IST	No vote received				
Lithuania	LST	No vote received				
Latvia	LVS	No vote received				
Malta	MSA	No vote received				
Hungary	MSZT	No vote received				
Netherlands	NEN	No vote received				
Ireland	NSAI	No vote received				
Austria	ON	No vote received				
Poland	PKN	No vote received				
Luxembourg	SEE	No vote received				
Finland	SFS	No vote received				
Sweden	SIS	No vote received				
Slovenia	SIST	No vote received				
Norway	SN	No vote received				
Switzerland	SNV	No vote received				
Slovakia	SUTN	2006-09-11 09:38:14				×
Italy	UNI	2006-09-11 09:39:30			×	
Ballot resu	lts:					
Total number of vo	tes cast:				8	
Total number of vo	tes not red	eived:			21	
Agreeing:					3	
Disagreeing with co	omments:				2	
Disagreeing funda					2	
Abstaining:					1	
Ballot result	:				Adopted	

Member	Comment	Date			
France (AFNOR)	Short comment	2006-09-11 09:29:10			
FNOR disagrees because:		1			
• Reason 1					
Reason 2					
<ul> <li>Reason 3</li> </ul>					
Czech Republic	Short comment	2006-09-11 09:24:05			
(CNI)					
dfg dffdg fdg fd					
Germany (DIN)	Comment File	2006-09-11 09:33:28			
	DIN(Germany).doc				
Estonia (EVS)	Short comment 2006-09-11 09:38:42				
vs					
ilovakia (SUTN)	Comment File	2006-09-11 09:38:14			
	SUTN(Slovakia).doc	1			
Italy (UNI)	Short comment	2006-09-11 09:39:30			
INI completely disagrees with the	following:				
1. fdsfj kjfksdqjf Idsjfkdsj fdmj	j dfjfdj lds				
2. f sfldf kqdfjdjkjf					
	duf iodufiodsu fidsufoidsu fkdfkjdheexiosqi ,exvjwxh vjexh jehvh ekvhdkjt				

# 12.2 Go to CEN/AG results folder

In the *Result* screen header, clicking on 'go to CEN/AG results folder' (Voting results) will open the related folder in the CEN/CA Working Area.



Edit View Favorites Tools Help								
Back 🔹 🕥 👻 😰 🏠 🔎 Search   Favorites 🤗 🔗	• چ 🗷 • 🗔 🎎							
ess 🕘 http://centctest.iso.org/livelink/livelink?func=ll&objId=773899&objAction=bro	wse&sort=name						💌 🔁 G	io Li
Therprise Workspace: Voting Results				Colinia, Cécile ( Mo	<b>cecile.colini</b> nday, 2006-09-		) Powered	velin
rch centctest for: ( <u>Advanced</u> )			Persona	🔹 Enterpri	se + 1	ools +	Help +	
	From Here	• Go	🕑 Works 🍳 Favori			Log-out Settings	Conte Por T	
					1	Add New Item		2
						Mud New Item.		
ing Results 💽 💌 🖿						Mud New Item.		
						Aud New Item.		
ing Results 💽 🖬 🖻						Aud New Item.		(
						Add New Xellin		
Category View			Functions	Name	Issue date		Status	
Category View			Functions	CA N 1234 A valid				
Category View Category View Copy Move State Type Resolution				CA N 1234 A valid CA number TO CA N 1234 JHTEST		Target date	Status	Size
Category View Copy Nove Solution Type Resolution Resolution 99/2006				CA N 1234 A valid CA number ঊ		Target date 2006-07-26	Status Adopted	Size 91 Ki
Category View Copy Nove S Delete Type Resolution Resolution 99/2006 Resolution 99/2006			•	CA N 1234 A valid CA number TO CA N 1234 JHTEST CA		Target date 2006-07-26 2006-08-24	Status Adopted Adopted	Size 91 Kl 3 Kl 22 Kl

Results from balloting are combined in a Zip file (e.g. *AG\_N\_695.zip*) containing the different comment files as well as the ballot result document in RTF format (see example in Annex 4).

By clicking on the **Resolution** reference, you have the possibility to open or save the zip file.

ile Down	load 🛛
Do you	want to open or save this file?
2	Name: CA_N_1694.zip Type: WinZip File, 568 KB From: centctest.iso.org
☑ Al <u>w</u> a	<u>Open</u> <u>Save</u> wys ask before opening this type of file
0	While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. <u>What's the risk?</u>
	N_1694[1].zip
le <u>A</u> ctions <u>O</u>	

New	Open	Favorites	Add	Extract		View	CheckOut	Wiz	<i>i</i> ard		
Name		Туре			Modified 🔺		Size	Ratio	Packed	Path	
💾 CA N 169			ext Format		2006-09-11 09:4	5	76.814	96%	3.112	CA Resolution 15_2006\	
DIN(Germ	nany).doc	Micros	oft Word Do	cument	2006-09-11 09:4	5	424.448	20%	338,424	CA Resolution 15_2006\CommentFiles\	
SUTN(Slov	vakia).doc	Micros	oft Word Do	cument	2006-09-11 09:4	5	319.488	25%	239.776	CA Resolution 15_2006\CommentFiles\	

The zip file contains:

- A document called "AG\_N\_xxxx.rtf" containing the ballot result (same content as the ballot result page in the balloting environment).
- The different comment files.

Extract the content of the zip file to your local environment.

Extract - C:\Temp	\Temporary Internet Files\Content.IE5\XTPAW262\CA_N_1694[1].zip	? ×
E <u>x</u> tract to:	C:\Temp	* 🕈
Desktop My Documents	Desktop     My Computer     My Computer     AntivirusLog     General Disk (C:)     Desktop     Compaq     General Disk (C:)     Desktop     Deskt	
My Computer My Network Places	Files <ul> <li>Open Explorer window</li> <li>Overwrite existing files</li> <li>Overwrite existing files</li> <li>Skip older files</li> <li>Files:</li> <li>Use folder names</li> </ul>	Extract Cancel Help

The system will save the *.rtf* document on that drive (e.g. c:\temp) and will create a folder (named e.g. AG Resolution 06/2006) containing 1 sub-folder : *CommentFiles*.

😂 C:\Temp\CA Resolution 15_2006					_ 8 >
File Edit View Favorites Tools Help					
🚱 Back 🔹 💮 👻 🏂 🔎 Search 🎼 Folders	•				
Address 🛅 C:\Temp\CA Resolution 15_2006					💌 🔁 Go
Folders ×		Size	Туре	Date Modified	
Image: Second Secon	CommentFiles ■ CA N 1694.rtf	76 KB	File Folder Rich Text Format	2006-09-11 09:56 2006-09-11 09:45	

Open the .rtf results file in Word. The associated documents will appear as links and it will be easy to navigate to the text of every comment from this page.

# **13.** Exceptional cases – Modification of ballot status

In exceptional cases you might need to manually modify a ballot status, e.g. to re-open a pending or closed ballot, or to put back a ballot opened by mistake in status "Created"...

Select the ballot.

 $\mathbf{i}$ 

All open	New last 2 weeks	Closing in 2 weeks Closed last 2 w	eeks All pending Searc	h		
6 ballots found					Ade	d New Item 👽
Туре	Committee	Reference 🛆	Vote	Opening date	Closing date	Roles
CEN/BT	CEN/BT	<u>2005/c006</u> 💌	9 votes, 3 comments	2006-08-01	2006-08-31	Ballot owner
CEN/AG	CEN/AG	AG Resolution 06/2006	13 votes, no     comment	2006-08-20	2006-08-31	Ballot owner
CEN/CA	CEN/CA	CA Recommendation 02,	/2006	2006-08-01	2006-08-31	Ballot owner
CEN/CA	CEN/CA	CA Resolution 15/2006	<ul> <li>8 votes, no comment</li> </ul>	2006-09-01	2006-09-08	Ballot owner
Enquiry	CEN/TC 38	test consultant a Memora GSO	andum of Understanding between CEN and	2006-06-08	2006-09-09	Ballot owner
Enquiry	CEN/TC 256	test consultantAK 💿	No vote, 1 comment	2006-06-08	2006-09-09	Ballot owner

Edit the ballot.

Information	Result	Participation	Audience			
					Add New Item	$\nabla$
Reference: CA	Resolution 1572006	Hit				1
Committee:	CEN/CA					
Status:	Closed					
Opening date:	2006-09-01		Closing date:	2006-09-08		
Opened on:	2006-09-11 06:52		Closed on:	2006-09-11 09:45		

#### Modify the Status and if necessary, the Opening/Closing date.

Information					
Reference: CA Resolu	nion 15/2006	] *			7
Committee:	EN/CA				
Status:	Closed •				
Opening date:	Open Fending Closed voung wm open at 00:00 CET that day.		Closing date:	2006-09-08 🛛 🗖 🔹 Voting will close at 23:59 CET that day.	
	Submit	Reset Cancel			

Confirm with Submit.

- **Note 1:** Normally, the system performs automatic transitions from '*Created*' to '*Open*' and from '*Open*' to '*Pending*' on the basis of the opening and closing dates given in the ballot metadata. These automatic transitions can only be triggered once. It means that, if the BallotOwner changes the state of a ballot from '*Open*' to '*Created*' in order to correct some data, he/she will have to manually change the state from '*Created*' to '*Open*' afterwards. The system will not perform the state change automatically, even if the opening date is due.
- Note 2: In these exceptional cases the ballot status displayed on the CEN/AG platform on Livelink (under folder "Voting results") won't be updated automatically. You will have to update it manually.

Edit View Favorites Tools Help						
) Back + 🕗 - 😰 💰 🔎 Search 🤸 Favorites 🤣 🏂 + 🎍 🔟 + 🛄 鑬						
ress 🗃 http://centctest.iso.org/livelink/livelink?func=ll&objId=773899&objAction=browse&sort=name					- 🔁 👳	Link
Piterprise Workspace: Voting Results		Col	inia, Cécile (cecile.co Monday, 2006		Powered Liv	elink
rch centctest for: ( <u>Advanced</u> )		Personal +	Enterprise +	Tools +	Help 🕶	
From Here Go		🗹 Workspace 🍳 Favorites	Workspace Users & Groups	Log-out Settings	Conten	
				Add New Item	_	e 🖻
ing Results 📃 🖳 🖻						6
Category View						_
r 🎦 Copy Nove 🔀 Delete						
Type Resolution	F	Add to N		late Target date	Status	Size
Resolution 99/2006			References	2006-07-26	Adopted	91 KB
Sesolution 99/2006		🖸 Check d		2006-08-24	Adopted	3 КВ
CA Recommendation 02/2006		🕞 Сору		2006-08-31	Adopted	22 KB
CA Resolution 15/2006		C Delete		2006-09-08	Adopted 5	69 KB
Recommendation 01/2006		E Downlo	From Here	2006-07-25	Adopted 2	:69 KB
🛏 🎦 Copy 🎦 Move 🐹 Delete		Fetch				
		Find Sir	nilar			
		Make Al				
		Make Fa Make G	eneration			
		Make N				
		Move				
		Offline N				
		Permiss	sions			
		Rate It Reserve		General		
			, up Notification	Specific		
		Set Noti		Audit		_
ivelink 🛞 Version 9.2.0, Copyright 🕲 1995-2003 Open Text Inc. All rights reserved.		Set Use	r Notification 🤺 🖡	Categories Ratings		Û
		View	/		ocal intranet	

Click on the function button of the voting result and then select *Info – Categories*.

Categories Info for: CA N 1694				Col	inia, Cécile (cecile.co Monday, 2006	linia@cenorm.be) -09-11	Powered by Livelin
arch centctest for: ( <u>Advanced</u> )				Personal +	Enterprise +	Tools +	Help +
		Enterprise	▼ Go	🕑 Workspace 🍳 Favorites	<sup>™</sup> Workspace <sup>□</sup> Users & Groups	<ul> <li>Log-out</li> <li>Settings</li> </ul>	<ul><li>Contents</li><li>Por This Pag</li></ul>
A N 1694 General Specific	Audit Categories	Ratings References	Versions				
CA view 3 CENManagement							£
Item:							
Issue date:	· · ·						
Target date:	2006 • September • 8 •						
Resolution:	CA Resolution 15/2006						
Status:	Adopted -						
Action:	<none> Draft Pending</none>						
Group:	Adopted Failed						

Click on *CENManagement*. Then modify the *Status* and confirm with *Submit*.

# 14. Notifications

#### 14.1 Opening and closing notifications

E-mail notifications about newly opened and closed ballots are sent on the open and close date to all balloters for the ballots they are registered for. The notifications are sent every working weekday at 10:00 in the morning.

Notifications are personal and only contain ballots relevant to that person. If there is more than one ballot opened or closed at the same time, information about all relevant ballots is included in the same e-mail.

#### 14.2 Important notice

We cannot guarantee at 100 % the correct delivery of notifications. It is the NSB's responsibility to check the ballots present in the e-Balloting environment on a regular basis, every week for example (same policy as in ISO).

# **ANNEX 1 : Vote options and comments required**

# Ballot type = CEN/AG

Vote options	Comments required	Communication of comments
Agrees	May comment	Text field (preferred) or Word file
Disagrees with comments	Must comment	Text field (preferred) or Word file
Disagrees fundamentally	Must comment	Text field (preferred) or Word file
Abstains	Must comment	Text field (preferred) or Word file

# ANNEX 2 : Terms used in the application related to different roles in balloting

On various screens, some terms are used related to roles in the balloting process with which you may not be familiar. The table below gives an overview and explanations of these terms and relates it to business functions in CEN. Note that each role can be assumed by more than one individual for any ballot.

Terms related to balloting roles	Explanations of the roles & Corresponding business function in CEN
BallotOwner	Responsible to initiate and run the balloting process. This role is assumed by CCMC for CEN/AG ballots.
Voter	Member of the CEN AG, authorized to vote on behalf of his/her national member organization, or some other person(s) appointed by him/her.

# ANNEX 3 : Operation of the AG Livelink folders.

# A3.1 AG Items for Approval

The aim of the folder "**AG Items for Approval**" is to support the operation of the AG resolution balloting work.

The folder is made of yearly subfolders for AG Resolution and / or Recommendation documents subjected to the balloting process.

Besides the names and descriptions of the draft resolutions / recommendations contained in these subfolders, the view displays for each document :

- the **Issue Date** for the vote
- the Target Date for the vote
- the current Resolution Status of the Document :
  - o Draft : before and during the Voting period
  - Pending : voting is closed, but final outcome not input by CCMC yet
  - o Adopted : CCMC has closed the ballot with an Acceptation
  - o Failed : CCMC has closed the ballot with a Failure
- its Size

E Go to Enterprise Workspace	Tools $\lor$ Admin $\lor$ $@$ $\lor$	Search	Search From Here	<u> </u>
Enterprise + CEN Management - C	A, AG a > CEN/AG Working Area > AG Items For Approval >			
2021 👻				
			(All item types) 🔻	ilter by name 🛛 🔎
🍢 Copy 🏾 🎦 Move 🛛 🐹 De	ete 🛛 🗮 Zip & Download 🗍 🖂 Zip & E-mail 🖉 🖓 Email Link 🛛 🦂	Print	P	😤 🕂 Add Item 🗸
🗌 Type Name 🔺			Siz	e Modified
🗆 🚺 <u>AG N 937</u> 🗡			Open Download 190 KE	3 2021-04-28 14:29
🗆 🚺 <u>AG N 938</u> 🗡			Open Download 411 KE	3 2021-05-07 14:45
AG N 938				
🗆 🚺 <u>AG N 939</u> 🐣			Open Download 46 KE	3 2021-05-26 15:48
AG N 939				
Voting Results			3 Items	2021-06-22 08:23
🋂 Copy 🛛 🎦 Move 🛛 💥 De	ete 🛛 🗐 Zip & Download 🗍 🖂 Zip & E-mail 🗧 🔂 Email Link 🛛 🍃	Print Print		
4 items				

Each of these subfolders also contains a '*Voting Results*' folder where a list of voting results and related comments are stored as soon as voting is closed.

<u>Note</u> : It is important to respect the exact wording of the name of this folder (Including Capital letters) to allow the automatic copy of ballot results when the ballot is closed by the Ballot Owner.

		$\bigcirc$
Enterprise > CEN Management - CA, AG a > CEN/AG Working Area > AG Items For Approval > 2021 >		
Contraction Contra		
	(All item types) <b>v</b> <i>Filter b</i>	y name 👂
🍢 Copy 🧏 Move 🛛 💥 Delete 🛛 🗮 Zip & Download 🖂 Zip & E-mail 🖂 Email Link 🍃 Print	🔮 😫 I	🛨 Add Item 🗸
Type Name 🔺	Size	Modified
□ 🗐 <u>AG N 937</u> <sup>™</sup>	Open Download 82 KB 20	21-05-28 14:03
□ 🧃 <u>AG N 938</u> <sup>∨</sup>	Open Download 80 KB 20	21-05-25 18:10
□ 🧧 AG N 939 🗸	Open Download 91 KB 20	21-06-22 08:23
🍢 Copy  🧏 Move 🛛 💥 Delete 🗧 Zip & Download 🖂 Zip & E-mail 🖂 Email Link 🍃 Print		

**IMPORTANT**: Please note that once a resolution has passed the voting deadline and the voting result is available, the **'Status'** attribute in both lists will indicate the voting result (**Adopted** or **Failed**).

#### A3.2 Procedure and Naming Conventions

To ensure a correct working of the link between the AG Livelink platform and the CEN/AG e-Balloting software, some naming conventions and constraints must be respected when adding documents to the Folders described above.

- A new Folder is created for every new year and named after the year value :
  - <yyyy>

Examples :

- o **2005**
- o **2006**

General Spec	ific Audit Categories Rat	tings Reference	ces Versions	
Name:	CA N 1655			
Туре:	Document	Size:	46.00 KB (47104 bytes)	
Created:	2006-08-31 16:04	Modified:	2006-09-06 09:46	
Created By:	Bellier, Marc (marc.bellier@cenorm.be)	Owned By:	Bellier, Marc (marc.bellier@cenorm.be)	
Display:	⊙ List ○ Featured ○ Hidden	⊙ List O Featured O Hidden		
Description:	CEN/CA Members for ASRO		-	
Committee reference:	?			

- When uploading the document, the following information must be entered in the **General Info** Tab :
  - *Name* : AG number (in the form "*AG N nnn*")
  - o **Description**: Subject of the Resolution (summarized if too long)

Other fields are automatically set by Livelink.

Categories Info for "AG Items for Approval" :

	CEN Management - CA and B 💌 » 🚔 CEN/CA working area 💌 » 🚔 CEN General Assembly and 💌 » al 💌 » 🚔 2006 💌 » 🖳 AG N 696 💌
General	Specific Audit Categories Ratings References Versions
CA view 3 CENMan	agement 📀
Item:	
Issue date:	2006 • August • 31 •
Target date:	2006 V September V 28 V
Resolution:	AG Resolution 07/2006
Status:	Draft 💌
Action:	<none></none>
Group:	
Meeting:	
	Submit Apply Reset Upgrade Remove Cancel

- the following information should be entered in the Categories Info Tab :
  - o Issue date : Issue date of the document
  - *Target date* : Expected closing date of the ballot
  - *Resolution*: Document reference in the form "AG Resolution nn/yyyy" where
    - <nn> is the resolution number
    - <yyyy> is the year
  - Status :
    - **Draft** when the document is uploaded
    - Other status values (*Pending*, *Adopted*, *Failed*) will be automatically updated by the e-Balloting software.
  - o Group: "CA"

# **ANNEX 4 : Special Procedures.**

### A4.1 Adding votes to a Closed Ballot

Normally, the system prevents you from adding or changing votes in a Closed Ballot.

If for an exceptional reason (previous error, technical problem, ...), the Ballot Owner needs to change votes in a Closed Ballot, he/she should follow this procedure :

#### 1) In the Information tab, select the *Edit* function,

. Deference: CA	Recommendation 18/2006	★		Add New 1	ltem	•
		📝 Edit				
	CEN/CA					
Status:	Closed					
Opening date:	2006-09-12	Closing date:	2006-10-03			
Opened on:	2006-09-27 15:09	Closed on:	2006-10-11 17:08			

2) Manually change the Ballot state from 'Closed' to 'Open'

<u>sed last 2 weeks</u> > <u>CA</u>	Recommendation 18/2006	
Information		
Reference: CAR	ecommendation 18/2006 * -	
Committee:	CEN/CA	
Status:	Closed •	
Opening date:	Pending Closed voting wm open at 00:00 CET that day.	Closing date: 2006-10-03 Voting will close a
Title:	Size BIUABE X2 X2 K B CEN/CENELEC Internal Regulations - Part 3 (2006) : Rules for th CEN/CENELEC Publications (ISO/IEC Directives - Part 2, modifie	tructure and drafting of

- 3) Cast the missing vote(s), or change some existing vote as described in § 10.2 and § 10.5.
- 4) In the Information tab, manually change the Ballot state from 'Open' to 'Pending'
- 5) In the **Pending Result** tab, update the vote result and the Explanation field if needed, and Close the ballot as described in § **11.2**.
- 6) The Ballot Results will be uploaded to Livelink as usual and a new version of the ZIP file will be added to the **Ballot Results** subfolder.

<u>Note</u>: This procedure should not last too long, to prevent a normal Voter from adding or modifying votes by accident in the temporarily Open ballot.

# **ANNEX 5 : How to use Rich text input fields.**

# A5.1 Rich Text features

The e-Balloting software allows the user to enter textual data in several Rich Text entry fields :

- Resolution **Title**
- Resolution Ad Hoc **Note**
- Comment text field used by Voters or Commenters

These Rich Text input fields have some features similar to those offered by a word processing tool like Microsoft Word.

The following functions may be accessed through the buttons present in the toolbar at the top of all Rich Text fields :

Size medium 💌	Change text font size		
	Possible values:		
	- xx-small		
	<ul> <li>x-small (= default size used in eB3)</li> </ul>		
	- small		
	- medium		
	- large		
	- x-large		
	- xx-large		
в	Format text to <b>Bold</b>		
I	Format text to Italicized		
U	Format text to <u>Underlined</u>		
	Make numbered list		
=	Make bulleted list		

The following buttons ara available in Metadata Text fields :

ABC	Format text to Strikethrough
×2	Format text to Subscript
<b>x</b> <sup>2</sup>	Format text to Superscript
ж	Cut selected text
<b>B</b>	Copy selected text
	Paste text
	Paste as plain text
	Paste from Word
2	Undo last operation

2	Redo last undone operation
主	Select all
0	Remove format
	Left justify text
=	Center text
	Right justify text
	Full justify text
	Decrease Indent
1	Increase Indent
T	Change Font color
2 <u>-</u>	Change Background color
	Maximize the editor size

# A5.2 Copy / Paste Limitations

The Rich Text fields allow the pasting of text copied from other applications (MS Word document, HTML Page, ...), but they are not full fledged text editors. Some limitations have to be taken into account when pasting text to these fields :

- Tables and images are not authorized. When the system detects a table or an image in the text pasted in, it issues the following error message : Input contains disallowed formatting (i.e tables or images) - please modify your input
- Due to the non-standard way different software programs manage the HTML format, some caution is needed when pasting text copied from other environments :
  - Some formatting options (tabulations, margins) might be lost between applications.
  - Some special characters (i.e. →, €, 'single' & "double" quotes, …) may be lost when transferred from one application to the other.
  - When copying text from MS Word, if the <End Of Paragraph> mark is not selected, the formatting of the last line of the text may be lost in the process. Example: the last line of an enumerated list loses its numbering.
- Sometimes the internal formatting of the text is too hard to handle for the Html text converter. The following message is displayed in this case : Input contains formatting errors please modify your input.

#### Copy/paste from Word

The following message is displayed when pasting a text from Word:



Click on **OK**. The following dialog box is displayed:

🚰 Paste from Word Web Page Dialog	X
Paste from Word	
Please paste inside the following box using the keyboard (Ctrl+V) and hit OK	ζ.
Ignore Font Face definitions Clean Up Box	
OK	

Paste your text inside the dialog box using *CTRL+V* and then click on *OK*.

The text is then brought back in the vote Vote screen.

Search > 2895/092       Tools ▼ Help         Information       Participation         Reference: 2005/c002       Opening date: 2006-07-01.         Committe: CEI/ST       Opening date: 2006-10-29         Image: Comment Omating: Committee CEI/ST       Opening date: 2006-10-29         Image: Comment Omating: Comment Omating: CeI/ST       The comment Omating: CeI/ST         Image: Comment Omating: CEI comating CEI comment Omating: CEI	Electronic Balloting	2005/c002	cecile.colinia@cenorm.be Friday, 2006-07-28
Committe::: CENVBT   Status::: Open:::     One on the Draft Resolution     Vote on the Draft Resolution     Comment::     Status:::::::::::::::::::::::::::::::::::		Audience	Tools 👽 Help 👽
Vote on the Draft Resolution       * The vote value requires one comment         Comment:       * The vote value requires one comment formatting.         Boil: Test comment formatting.       * The vote value requires one comment formatting.         Boid * ital: Test comment formatting.       * The vote value requires one comment formatting.         Boid * ital: Test comment formatting.       * The vote value requires one comment formatting.         Boid * ital: Test comment formatting.       * The vote value requires one comment formatting.         Boid * ital: Test comment formatting.       * The vote value requires one comment formatting.         Boid * ital: Test comment formatting.       * * The vote value requires one comment formatting.         Boid * ital: Comment formatting.       * * * * * * * * * * * * * * * * * * *	Committee: CEN/BT		
Size       B	Vote on the Draft Resolution		Disagrees fundamentally
Please select the file to upload: Browse	Test comment formatting. Bold: Test comment formatting. Italic: Test comment formatting. Underlined: Test comment formatting. Bold + italic: Test comment formatting. Bold + underlined: Test comment formatting. Italic + underlined: Test comment formatting.		
Cast vote Reset Cancel		Browse	
	-	Cast vote Reset Cancel	

#### Some tips to follow :

- When copying text from MS Word, avoid complicated formatting options in the initial document.
- Whenever possible, avoid special characters (such as '→', '€, ) : they may disappear or be replaced by a question mark ('?') or another special character in the Rich text field.
- Some characters (i.e. 'single' and "double" quotes) may also be replaced by question marks depending on the source font or style.
- Tabulations and justifications (left, right, centered) are lost.
- Sometimes tables in Word documents or Html pages have no apparent borders and are not easily visible; they will nevertheless trigger the error message stating that tables are not allowed in this field.
- Converting a simple table to text in Word allows its content to be copied from Word to the comment field: its formatting may need the insertion of some additional space because tabulations are not preserved in the comment field.
- Some tables are not detected as such by the system, but the formatting problem triggers the more generic message : Input contains formatting errors please modify your input. In this case, deleting the table normally solves the problem.

As a general rule, if you copy text from another application and paste it into a Text field in eB3, you should control your text after clicking on the [OK] button to submit it. You should then open your text to see if the formatting is incorrect or if some characters have been replaced by question marks ('?'). Should this be the case, you may correct your input by re-opening it in Edit mode.

# ANNEX 6 : Example of ballot result document in RTF format CEN/AG - Voting Results:

# Ballot Information:

Ballot reference:	AG Resolution 08/2006
Ballot type:	CEN/AG
Ballot title:	Transfer of CEN Membership from the Danish Standards Association to Danish Standards
AG number:	AG N 697
Opening date:	2006-08-31
Closing date:	2006-09-11
Note:	



# Votes:

Memb	ber	Date cast	Agrees	Disagrees with comments	Disagrees fundamentally	Abstains
Spain	AENOR	2006-09-13 10:46:13	Х			
France	AFNOR	2006-09-13 11:55:22		X		
Romania	ASRO	2006-09-13 12:44:30	Х			
United Kingdom	BSI	2006-09-13 12:45:24		Х		
Czech Republic	CNI	2006-09-13 11:34:38				Х
Cyprus	CYS	2006-09-13 12:46:14			Х	
Germany	DIN	2006-09-13 12:46:38	Х			
Denmark	DS	2006-09-13 12:46:50	Х			
Greece	ELOT	2006-09-13 11:23:11			Х	
Estonia	EVS	2006-09-13 12:47:06	Х			
Belgium	IBN	2006-09-13 12:47:51		X		
Portugal	IPQ	2006-09-13 12:48:08	Х			
Iceland	IST	2006-09-13 12:48:51	Х			
Lithuania	LST	2006-09-13 12:49:03	Х			
Latvia	LVS	2006-09-13 12:49:35		Х		
Malta	MSA	2006-09-13 12:49:51				Х
Hungary	MSZT	2006-09-13 12:50:02	Х			
Netherlands	NEN	No vote received				
Ireland	NSAI	No vote received				
Austria	ON	No vote received				

Poland	PKN	No vote received		
Luxembourg	SEE	No vote received		
Finland	SFS	No vote received		
Sweden	SIS	No vote received		
Slovenia	SIST	No vote received		
Norway	SN	No vote received		
Switzerland	SNV	No vote received		
Slovakia	SUTN	No vote received		
Italy	UNI	No vote received		

#### CEN/AG Ballot Results:

Total number of votes cast:	17
Total number of votes not received:	12
Agreeing:	9
Disagreeing with comments:	4
Disagreeing fundamentally:	2
Abstaining:	2
Ballot result:	Failed

**Result Explanation:** 

**Bold** + italic + underlined: Test comment formatting.

- Test numbering 1
- Test numbering 2
- Test numbering 3 + formatting (bold)
- Test numbering 4 + formatting (bold + italic)
- 1. Test bullet 1
- 2. Test bullet 2
- 3. <u>Test bullet 3formatting italic + underlined)</u>
- 4. <u>Test bullet 4 + formatting (bold + underlined)</u>
- 5. <u>Test bullet 5 + formatting (bold + italic + underlined)</u>

Short comment.

# Comments from Voters:

Member	Comment	Date
France (AFNOR)	Short comment	2006-09-13 11:55:22
Pas possible, franchem	ent	
ça va pas non ?		
<b>United Kingdom</b> (BSI)	Short comment	2006-09-13 12:45:24
I must say that :		
1. <b>One</b>		
2. <u>Two</u>		
3. <b>Three</b>		
Czech Republic (CNI)	Short comment	2006-09-13 11:34:38
"All open" tab.	uiry ballots, there are more ballots display, and yhis one was o	on the second page of the
Cyprus (CYS)	Short comment	2006-09-13 12:46:14
Really not hapopy with	this	
See file		
Cyprus (CYS)	Comment File	2006-09-13 12:46:14
CommentFiles/CYS(C	/prus).doc	
Germany (DIN)	Comment File	2006-09-13 12:46:38
CommentFiles/DIN(Ge	rmany).doc	
Greece (ELOT)	Comment File	2006-09-13 11:23:11
CommentFiles/ELOT(	Greece).doc	
Estonia (EVS)	Short comment	2006-09-13 12:47:06
zef		
	Short comment	2006-09-13 12:47:51
zef <b>Belgium</b> (IBN) Je sais pas trop, maar il	Short comment	2006-09-13 12:47:51

ergzerh pzajf	zejfz e zae	of oo zoe fjzoefj ze ze jze pziejf	
•	fzef		
•	rtdhtyuj		
•	rj§è,è§		
Malta (MSA	.)	Short comment	2006-09-13 12:49:51
don't know			